

EPIC Certification Services, LLC

Terms and Conditions

This website is owned and operated by EPIC Certification Services, LLC. These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors information and course registration for American Red Cross certification courses that we are able to offer as a Licensed Training Provider of the American Red Cross. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

In order to use our website and/or receive our services, you must be at least 14 years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

When registering for a course, you agree that: (i) you are responsible for reading the full course listing before making a commitment to pay for it; (ii) you enter into a legally binding contract to purchase a course when you commit to register for a course, and you complete the check-out payment process.

The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing is available on the payments page.

A student can cancel class enrollment 15 days prior to the start of class. If cancellation occurs after this then no refunds are guaranteed. Students who sign up for a course and cannot make the date can either be moved to another course, providing there is class space available, or issued a refund if the class start date is outside of the 15-day window. Refunds will not be given for any student who does not pass a course or the prerequisites for the course. Any blended learning course or any online course shall not be eligible for a refund once the e-learning and online classroom materials have been sent out. If you have any questions, please contact EPIC.

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We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

You agree to indemnify and hold EPIC Certification Services, LLC harmless from any demands, loss, liability, claims or expenses (including attorneys' fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services offered on the website.

To the maximum extent permitted by applicable law, in no event shall EPIC Certification Services, LLC, be liable for any indirect, punitive, incidental, special, consequential, or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, arising out of or relating to the use of, or inability to use, the service.

To the maximum extent permitted by applicable law, EPIC Certification Services, LLC assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein.

We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these pages periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under, and enforced in all respects solely and exclusively in accordance with the internal substantive laws of The United States of America, Louisiana, without respect to its conflict of laws principles. Any and all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by a court of competent jurisdiction located in Baton Rouge. The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.